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Intelligent Business Continuity Built From the Ground Up

Evil lurks on the internet...

- Botnets are testing all exposed SSH servers
- Any machine on the Internet gets quickly probed
- Then brute force attacks start on multiple machines at once
- Thousands of attempts a day from multiple attackers
- Mostly use uid/password combos from stolen lists
- Lazy admins use the same password everywhere.



The internet. You will never find a more wretched hive of scum and villainy.

But... but... why?

- Why these attacks?
- To own the box
- Then monetize it
- Start with selling its data
- Then use its CPU:
 - Bitcoin mining
 - Hash cracking

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SSH attacks on more boxes

- Then use its bandwidth:
 - Hosting dubious material
 - Landing pages for phising campaign
 - On-demand DDoS attacks
 - Spamming
 - Reverse sewers
 - Hide everyone's left shoe



Datto under attack

- At Datto, we have about 2000 public servers
- They make a juicy target
 - Lots of storage
 - Nice bandwidth
 - Customer data, yum yum
- The logs were showing millions of SSH login attempts per day from about 4-6k attackers.



- Our password complexity and randomness are high
- Successful guessing chances are effectively nil
- Still an unpleasant feeling

Best described as a horde of drunk hobos attempting to give you an unrequested prostate exam.



Usual solution: fail2ban

- Fail2ban is used to detect failed logins and ban the attacker's IP address
- First, it listens to security logs
- When it detects a failed login, it grabs the culprit's IP
- Then it adds a iptables rule to block the IP address.
- The attacker can't try again

- So is it sufficient?
- Well, no...





The problems with fail2ban

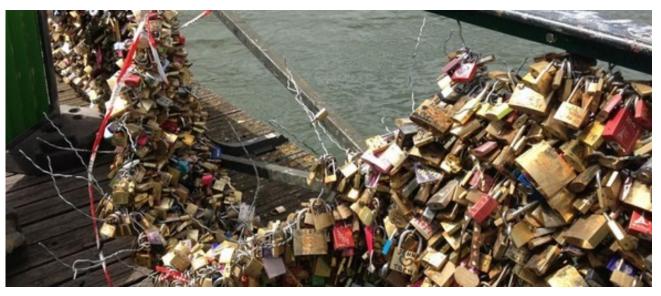
- Fail2ban is strictly local
- Unaware of attacks on other machines in our datacenter
- Fail a login on one machine and get banned? Big deal, still 2000 more to probe.
- So even after fail2ban does its job, an attacker still gets 2000 more trials.



The problems with fail2ban (cont'd)

- Assume fail2ban does its job well:
 - It blocks each attacker
 - Then you have 4-6k banned IPs

- Which means 4-6k rules in iptables.
- Iptables not meant for such long rule list, would create performance problems



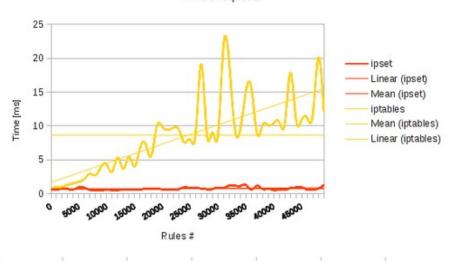
Coping with the banned IP load

- We don't want tons of iptable rules
- So we use ipset

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- ipset lets you define a set (list) of IP addresses for a single purpose (here, ban it)
- So to ban an address, we add it to an ipset list
- Then we add a single iptable rule to drop all packets from any address in that list

• Tests show that ipset has an excellent performance



Response Time

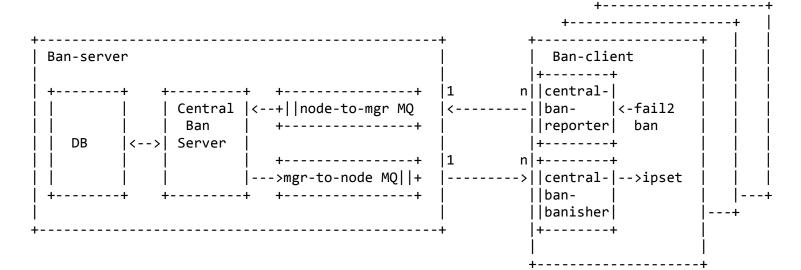
Whole requests

Graph by daemonkeeper.net

Sharing info on attackers

- Fine, but each machine is still unaware of attacks on neighbors
- We need to pool the attacker list
- Enter project central-ban

- A client on each machine sends attacker IPs to the central-ban-server
- The server sends back updated IP lists for the whole DC





Policy

- Can we ban IPs forever?
- No. Some attackers are on DHCP
- Murphy dictates that a legitimate customer will get an address that was used by an attacker
- So we ban IPs for only a few hours

- Some attacker IPs are static and should really be banned for life
- Hard to tell without more effort

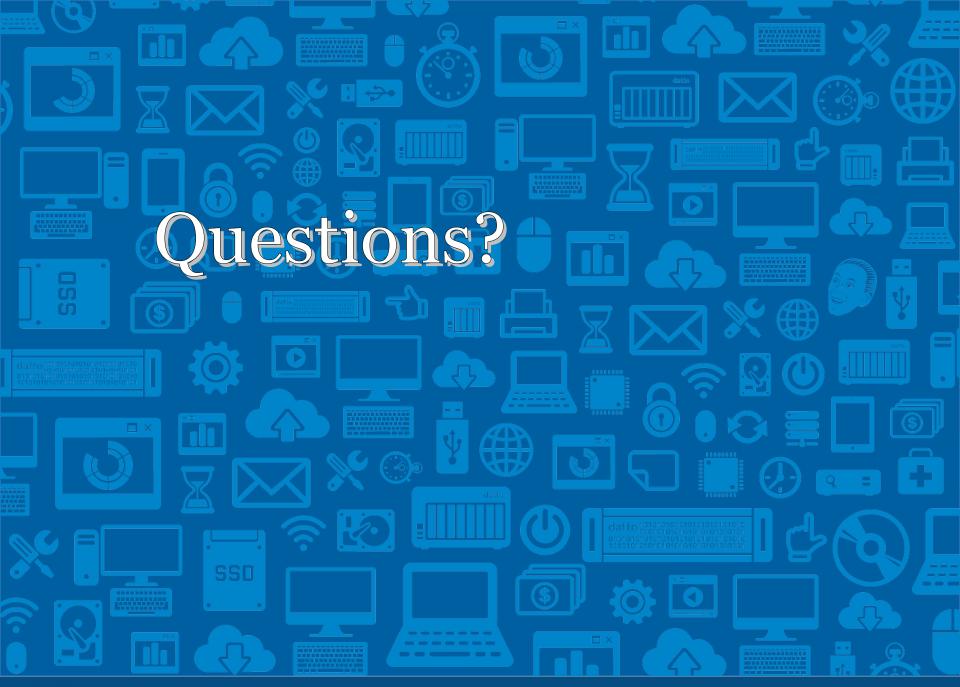
Observed results

- We see two kinds of attackers:
 - Intelligent botnets
 - Dumb as \$#@% bots
- Intelligent botnets:

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- Wake up every few days
- Especially on Friday nights
- Try out tens or hundreds of parallel SSH connection per attacker
- Give up after every attacker is blacklisted

- Dumb botnets:
 - Keep trying the same set of IPs even after being banned
 - Are seen again right after their ban expires
- Size of banned IP list:
- Starts at 3-6k on Fridays
- Dwindle down slowly
- Down to less than 100 on Thursday.



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